

UMZUMBE CHALETS SHARE BLOCK LIMITED

RESORT RULES

The following rules apply to share holders/tenants/family/friends/visitors and their children. The Resort Manager shall have the right to request that any guilty party pay for damages and/or immediately evacuate the Resort should any of the rules be transgressed or not adhered to.

The Resort should be informed at least one week prior to your arrival. By failing to do this:

- you will not be admitted to the Resort
- your key will not be available at the security gate upon your arrival
- your Chalet will not be made ready for your occupation

TIME OF ARRIVAL: 14:00 (Strictly - no guests will be allowed earlier)

1. Only **SIX PERSONS** (children included) may be accommodated in a Chalet.
2. Strictly **NO PETS** allowed.
3. Crockery/cutlery may not be removed from the Chalet.
4. Furniture/equipment/TV may not be moved from one room to another.
5. The inventory should be checked upon arrival. Missing articles must be reported to reception as soon as possible. You will be held responsible to compensate the Resort for any missing or broken items on departure.
6. All roads are **one-way** (pay attention to road signs).
7. The speed restriction is **15 km/h**.
8. No motorbikes or similar vehicles or toys that might create disturbance, are allowed.
9. Cleaning services are provided from 08:30 Mondays - Saturdays. You will forfeit the service for the day should the housekeeper not be admitted upon arrival. Kindly notify the office should you not require service.
10. The pool is used at own risk.
11. Any damage/vandalism to any structure/equipment, roads/trees/plants and/or disturbance of birds or animals is forbidden.
12. No playing on/climbing/sliding down the slopes.
13. The feeding of monkeys and cats are strictly prohibited.
14. Visitors have to sign in at Security to obtain an entrance sticker for their vehicle.
15. Kindly close all windows, switch off lights and fans and lock doors when leaving the Chalet.
16. Silence must be kept between 22:00 and 07:00.

NB: The following should be complied with at departure:

- All crockery/cutlery/equipment should be left clean and ready for inspection.
- The Chalet must be neat and tidy. No rubbish should be left lying around.
- The Chalet should be vacated by 10:00, otherwise you will be charged for an additional day.